**BANKING BOT**

**ADDING BENEFICIARY**

**USER**: Hii

**BOT:** Hi nice to meet you :) How can I help you?

**BOT:** Type any of the task below

1. Adding beneficiary
2. Ministatement
3. Balance
4. Fund transfer
5. FAQ
6. View beneficiary

**USER:** I need to add a beneficiary

**BOT:** Enter your beneficiary name

**USER:** Beneficiary name is xxxx

**BOT:** Enter your beneficiary account number

**USER:** Beneficiary account number is xxxx

**BOT:** Enter your beneficiary bank name

**USER:** Beneficiary bank name is xxxx

**BOT:** Enter your beneficiary’s bank’s IFSC code

link

IFSC code

Select Branch

Select District

Select state

Select Bank

coimbatore

Axis Bank kerala Palladam

saravanampatti

SBI Bank

Karnataka Theni

City union Bank Madurai Sulur

Tamilnadu

Canara Bank Andrapradhesh Erode Townhall

IFSC Code: xxx

Bank name: SBI Bank

State: Tamilnadu

District: Coimbatore

Branch: Saravanampatti

**USER:** Beneficiary’s bank’s IFSC code is xxx

**BOT:** Enter your mobile number

**USER:** My mobile number is xxxxx

**BOT:** we have send OTP to your registered xxx mobile number. Enter to validate.

**USER:** My OTP number is xxxxx

**BOT:** Invalid OTP. your OTP number has been resended to your mobile number

**USER:** My OTP number is xxxx

**BOT:** Invalid OTP. your OTP number has been resended to your mobile number

**USER:** My OTP number is xxxx

**BOT:** your limit has been elapsed

Bot terminated

(or)

**BOT:** we have send OTP to your registered xxx mobile number. Enter to validate.

**USER:** My OTP number is xxxxx

**BOT:**

Successfully added with Your account

**BOT:** Is there anything I can help you with.

**VIEW BENEFICIARY**

**USER:** I need to view my existing beneficiary’s

**BOT:** Enter your mobile number

**USER:** My mobile number is xxxx

**BOT:** we have send OTP to your registered xxx mobile number. Enter to validate.

**USER:** My OTP number is xxxxx

**BOT:** Invalid OTP. your OTP number has been resended to your mobile number

**USER:** My OTP number is xxxx

**BOT:** Invalid OTP. your OTP number has been resended to your mobile number

**USER:** My OTP number is xxxx

**BOT:** your limit has been elapsed

Bot terminated

(or)

**BOT:** we have send OTP to your registered xxx mobile number. Enter to validate.

**USER:** My OTP number is xxxxx

**BOT:** Your existing beneficiary’s are

**BOT:** Is there anything I can help you with.

**MINISTATEMENT**

**USER**: Show me the last 5 transactions

**BOT**: Enter your account number

**USER**: My account number is xxx

**BOT**: Enter your mobile number

**USER**: My mobile number is xxx

**BOT**: We have sent OTP to your registered xxx mobile number.Enter to validate

**USER**: My OTP number is xxxx

**BOT**: Invalid OTP.Your OTP number has been resended to your mobile number

**USER**: My OTP number is xxxx

**BOT**: Invalid OTP.Your OTP number has been resended to your mobile number

**USER**: My OTP number is xxxx

**BOT**: Your limit has been elapsed

Bot terminated

[or]

**BOT**: We have sent OTP to your registered xxx mobile number.Enter to validate

**USER**: My OTP number is xxxx

**BOT**: Your last 5 transactions are

BOT: Is there anything I can help you with

**BALANCE**

**USER**: I need to know my current balance

**BOT**: Enter your account number

**USER**: My account number is xxx

**BOT**: Enter your mobile number

**USER**: My mobile number is xxx

**BOT**: We have sent OTP to your registered xxx mobile number.Enter to validate

**USER**: My OTP number is xxxx

**BOT**: Invalid OTP.Your OTP number has been resended to your mobile number

**USER**: My OTP number is xxxx

**BOT**: Invalid OTP.Your OTP number has been resended to your mobile number

**USER**: My OTP number is xxxx

**BOT**: Your limit has been elapsed

Bot terminated

[or]

**BOT**: We have sent OTP to your registered xxx mobile number.Enter to validate

**USER**: My OTP number is xxxx

**BOT**: Your current balance is xxxx

**BOT**: Is there anything I can help you with

**FAQ**

**USER:** What is beneficiary /What is balance /What is ministatement

**BOT:** Responds with relevant answer

**BOT:** Is there anything I can help you with.

**USER:** NO thanks

**BOT:** Thank you for chatting with banking bot